



# MANAGED NETWORKING

IntegraONE's Managed Services team has been supporting an out sourced managed services model for clients for over 15 years. We have a history of working with customers of all verticals over this team, allowing us to fit small companies of as small as 4 users to enterprising organizations of 500+.

## Reporting

Reporting of assets is important to a sustainable IT approach, letting your organization know of persistent issues in the environment, in order for them to be laid out and addressed or what assets need to be updated in the coming months.

## VCIO Services

We have a team of VCIO's that work with our accounts to help with IT steering decisions, allowing customers of our managed services platform to not only have their support needs met, but guidance on IT investments moving forward, allowing for a top to bottom approach for your IT needs.

## Proactive Monitoring

IntegraONE's Managed Services team will react to over 2,000 different alerts, configured exclusively for each of your servers based on needs upon install. This allows us to react quick and effectively to issues in your environment to ensure that downtime and issues are kept to a minimum in order for your business to fact the least amount of IT issues.

## Updating

Updating your core networking devices is a necessity, especially as the number of cyber incidents grow in small to medium businesses. Our Managed Networking Team will review your networking devices on a regular basis to ensure they are operating on the best version of code for each device.

## Reactive Support

Each one of our managed services customers gets priority support from our engineering team, allowing you and your staff to put in tickets to issues, knowing they will be addressed in a quick and effective manner, no matter if it's 6 AM or 9 PM, we are there to help you with any questions or issues you may have.



IntegraONE's Managed Services are an essential operation to our campus. Having the support of many different specialized technicians, I am able to provide members, guests and staff with the technology needed at our world class facility.

Jon Kametz, Communications Manager  
Saucon Valley Country Club

